

1.0 ★★★★★ ✓

Former Employee, more than 3 years

## STAY AWAY FROM THIS COMPANY FOR YOUR SANITY!!!

Apr 29, 2021 - Consultant in Hartford, CT

✗ Recommend ✗ CEO Approval ✗ Business Outlook

### Pros

- Good company for freshers who are willing to get into tech industry and gain experience
- Opportunity to work with top clients that will help with exposure and learning

### Cons

- Salary hikes are negligible, so are promotions. Do not stay in the company for more than 2-3+ years, else you will suffer. You will be offered a role progression after 2 years with NO hike, but only increased job responsibilities.
- Project Mapping - You may be trained on something, but may be mapped to a project with different skillset. Be ready to work on anything and everything that is asked for. You will be the developer, the QA and the reporting analyst as well!
- Toxic work culture - Nobody cares for the employees. Teams are constantly understaffed to save revenue by the delivery unit. Managers and the management overall is very incompetent and the leadership team has a short vision. Managers will sugarcoat and promise you something (never in writing though) to ensure you meet their deliverables. But be prepared, they are just words of fluff and frills and mean nothing. Never trust the management, unless given in writing (which never happens!).
- Employees are considered commodities since the management is constantly chasing numbers. It's all about unit profit and revenue per person.
- Exploitation of employees (more prominently the ones on a work permit). You will find employees who have not seen a hike or

→ - Exploitation of employees (more prominently the ones on a work permit). You will find employees who have not seen a hike or promotion even in the past 10 years.

- HR exists to function and support the management, not the employees or employee grievances. The so called feedback form / survey is a hoax. HR works hand-in-glove with the managers.

- Zero work-life balance - This term is frequently frowned upon by managers. Overworking is not only encouraged, but expected as part of your regular duty.

- Messy and disorganized, lacking clarity of goals that runs top down from the management

Stay away from this company unless you have absolutely no other choice but to work here. If so gain the experience and move out ASAP. It's not worth working here.

### Advice to Management

It's high time the company needs to look at its policies, pay structures, employee progressions and overall management. Please treat employees as employees and not commodities.

2.0 ★★★★★ ✓

Former Employee, more than 10 years

### Consult before You Apply!

Dec 15, 2021 - Consultant in Hartford, CT

Recommend  CEO Approval  Business Outlook

#### Pros

Bench is such an easy way to collect money. Lots of educational materials. A good start to have an career in IT.

#### Cons

PTO: 10 days. 401k : 4% match at 100%... Work late nights with India. Poor raises between 1%-3% if you are lucky to get anything. Indian + Male dominated company.

Promotions can be earned without being compensated for it.

NO real career path!

Service desk is super stupid.

Internal website breaks down daily.

HR department is completely stupid.

Onboarding is terrible.

Turnover is extremely high with Americans.

Only Indians have long tenure.

TPD "tech police dent" doesn't do anything but threat your job because no project opportunities

1.0 ★★★★★ ✓

Former Employee, less than 1 year

### How do they stay in business?

Nov 13, 2018 - Programmer Analyst in Hartford, CT

Recommend  CEO Approval  Business Outlook

#### Pros

I can't think of any.

#### Cons

Lack of communication. Disorganized. Lack of direction. Inept management.

[Continue reading](#)

1.0 ★★★★★ ✓

Former Employee, less than 1 year

### This company should be your last last last bottom of the barrel choice.

Mar 9, 2019 - Associate in Hartford, CT

✗ Recommend ✗ CEO Approval — Business Outlook

#### Pros

The initial 3 month training was fun and completely paid for by Infosys and made it seem like we were really preparing to work on some substantial projects. You can also collect pay checks while doing nothing on bench, did this for about 6-7 months.

#### Cons

A mere 2 weeks prior to the end of training my initial location from my offer letter was changed on me. Figuring out your own reporting manager is a hassle on its own and management is terrible at communicating. Your own preference is basically negligible regarding project locations. I requested a specific location over 5/6 times yet random other project leads would be calling me for open projects in different locations.

In the end I finally received my preferred location over 7 months later, having done 0 work on bench while being paid this whole time, and accepted a new job offer suited to my background, Computer Science - yet Infosys continually refused good software development projects and tried shoe horning me into a business analyst role, in less than 2 weeks of joining the new project from Infosys.

Oh did I mention the new job pays about 48% more than the associate at Infosys salary? Salary for associates here is abysmal, absolutely disrespectfully low salary compared to other similar level positions in the same domain and area.

#### Advice to Management

1.0 ★★★★★ ✓

Former Employee, less than 1 year

### Hire to Fire

Nov 18, 2020 - Senior Software Engineer in Hartford, CT

✗ Recommend ✗ CEO Approval ✗ Business Outlook

#### Pros

You are led to believe there is an upside

#### Cons

Onshore Infosys technical hubs will hire local talent to keep them off the job market. Once the market is dry, H1B's are promoted into the local jobs vacuum. Shortly thereafter, local native hires are fired burdened by long, heavy-handed non-compete agreements - left to a no-job-option existence.

#### Advice to Management

Rot in hell.



## Do not believe any positive reviews

102,664 Reviews


Oct 25, 2020 - Business Analyst in Hartford, CT

✘ Recommend ✘ CEO Approval ✘ Business Outlook

### Pros

NONE. Zilch. Nada. Zero. Can't think of anything positive

### Cons



If you're seeing positive reviews, they're most likely paid reviews because this company is the most disingenuous company I've had the displeasure to be apart. Entry level analysts are placed into two months of training without doing actual work, then placed into streams where you can't find any work either. These people will find any and everything to try and lay you off over without providing actual help to let you grow or learn within the company. They only care about the Indians. If you're a different race, they'll find shady ways to get rid of you. Managers that don't do a thing and if you complain that you feel you aren't learning anything or standing up for yourself because you want to advance your career, they'll fire you. They'll ask you to relocate to locations without any assistance or any real projects in the area. Imagine if most of your entry level employees want to leave within 6 months, what should that say about the company? Pay level is entirely disrespectful and you can't negotiate because it is a "fixed package". It took about a month for me to find out my technical stream after everyone else got theirs and I had to call about 10 different people. I've had my managers switched without ever having to meet any of them. Even to get a hold of them is a joke. I took 3 days of my PTO, they wanted to get rid of me right after. They want you to work OT without any compensation because they're used to cowards that don't know any better. If someone told me the negative reviews before I came, I would have never left my life to move to a place with crime in the midst of a city that has companies leaving the state taking jobs with them. This company is a curse. Avoid it please!

### Advice to Management

Get real management and conform to US practices because this is not India

1.0 ★★★★★ ✓

Former Employee, more than 1 year

## Terrible communication, frustrating HR issues

Feb 1, 2021 - Senior Associate in Hartford, CT

✘ Recommend — CEO Approval — Business Outlook

### Pros

It is possible to make many connections with people in the field since the company is so large.

### Cons

My 2yr. contract offered little experience in the field I interviewed for (software engineering), and instead they pivoted me to BI work. I sat on bench for a total of 10 months waiting for project assignment after countless cancellations and rescheduled start dates.

I left the company back in August of 2020, and to this day, I am still dealing with HR issues and HR no longer responds to my emails. The company had me listed as a resident of two different states, therefore I was paying income tax for both states - it was never corrected despite many different tickets submitted.

### Advice to Management

There needs to be a clear contact that associates can reach out to on issues. Supply each worker with a dedicated HR contact, project/bench manager.

2.0 ★★☆☆☆

Current Employee

### The only good things about Infosys are things doesn't operate

Apr 26, 2021 - Associate Analyst in Hartford, CT

Recommend  CEO Approval  Business Outlook

#### Pros

WFH

5 week Trinity led training program

Good health insurance

Signing bonus( 1st installment after 3 months, 2nd installment after 6 months)(if you leave within a year of joining you have to pay it all back)

#### Cons

Awful communication

Little to no opportunities for advancement

Will almost certainly stagnate your career

2.0 ★★☆☆☆ ✓

Current Employee, more than 1 year

### just business company

Jun 17, 2021 - Associate in Hartford, CT

Recommend  CEO Approval  Business Outlook

#### Pros

just hire whatever people they meet.

#### Cons

nothing about to say. Everybody there like working but actually not.

2.0 ★★★★★ ✓

Current Employee, more than 1 year

**There are some good aspects to this company but many more things need to be corrected to bring this company up to par.**

Sep 30, 2020 - Business Analyst in Hartford, CT

Recommend    CEO Approval    Business Outlook

**Pros**

The hub that I work at is nice, clean, and is a physically nice place to work. You get to work with interesting projects.

**Cons**

There is not a lot of transparency or options to chose which projects you will be placed on. The company is also disorganized. Leadership does not help to clarify confusion and often times give conflicting information. I got the feeling that managers strategically use the people they are managing to make themselves look good.

**Advice to Management**

The company needs to do a better job of holding employees accountable for their actions. Co-workers need to do a better job of returning emails, communicating with their teams, and writing emails without a tong of grammar issues.

Hire managers who actually manage their employees, not just use their employees to make themselves look good.

2.0 ★★★★★ ✓

Former Employee, less than 1 year

**Part of your job is find a job**

Nov 30, 2020 - Junior Associate in Hartford, CT

Recommend    CEO Approval    Business Outlook

**Pros**

Excellent training on frameworks, Linux, etc

**Cons**

Managers are horrible. You have to find your own assignments or they will fire you.



1.0 ★★★★★

Current Employee

### Zero Growth

Aug 13, 2021 - Data Engineer in Hartford, CT

Recommend  CEO Approval  Business Outlook

#### Pros

They help you find projects and have a vast network

#### Cons

The growth potential is 0.

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3.0 ★★★★★ ✓

Current Employee, more than 1 year

### Lacks motivation to retain employees

Apr 24, 2018 - Lead Consultant in Hartford, CT

Recommend  CEO Approval  Business Outlook

#### Pros

Good work life balance for employeeed

#### Cons

Too process oriented, getting anything done is so cumbersome

#### Advice to Management

The US market is so competitive. How do you expect employees to stay if you offer them nothing in terms of salary hikes or bonuses year over year?

2.0 ★★☆☆☆ ✓

Current Employee, less than 1 year

## **DO NOT WORK HERE UNLESS YOU ARE SO EXTREMELY DESPERATE FOR A JOB AND YOU CANT HOLD OUT**

Apr 8, 2021 - Associate in Hartford, CT

✗ Recommend   — CEO Approval   ✗ Business Outlook

### **Pros**

Stable and consistent income

Accepts people from all different kinds of professional backgrounds

### **Cons**

Pay, salary is farrrr below standard

No one tells you anything. Like when you have to move, assigning projects,

You don't really get to build that much of a relationship with your manager. There are also like 5 different managers which you have to find on your own

Projects don't really have anything to do with the training you completed. It really all depends on your work experience

Honestly, there are WAYYY better companies to work for. Don't work here unless you absolutely have no other choice and you just can't hold out any longer. Other wise if you are somewhat financially stable, hold out and keep looking. Its just not worth it.

### **Advice to Management**

Try to build a relationship with your team. Dont make it difficult to find you and respond to emails!!!



1.0 ★★★★★ ✓

Current Employee, more than 1 year

### 1/5 is too generous!

Jun 29, 2021 - Business Analyst in Hartford, CT

Recommend  CEO Approval  Business Outlook

#### Pros

Nice office, kind on-site staff, good benefits

#### Cons

Terrible management, no leadership, very confusing onboarding and training process, poorly performing laptops, lack of communication, mediocre pay, the list goes on.

As a Business Analyst, expect to be thrown into the fire by being put on a project with little to no preparation, and no formal introduction to the project team. Soon enough, you'll be getting demands from managers in the form of calls and texts at all hours of the day and night. It's in your best interest to follow their convoluted expectations or else you'll be put on the "Performance Improvement Plan" at the drop of a hat.

#### Advice to Management

Find new careers

3.0 ★★★★★ ✓

Current Employee, less than 1 year

### Low Pay, Low Demand, only Internal Certs Matter

Feb 28, 2021 - Associate in Hartford, CT

Recommend  CEO Approval  Business Outlook

#### Pros

Low demanding job, a lot of opportunity to learn new skills through internal courses, a lot of opportunity for promotion and pay increase.

#### Cons

Low pay w/ respect to the standard but not w.r.t. the demands of the job. Previous work exp does not matter you MUST undergo 10 week training. re-learning very basic concepts, and pass their internal tests that have 20-40% pass rate because of poor test construction.

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4.0 ★★★★★ ✓

Current Employee, more than 1 year

### Easy Start

Dec 13, 2020 - Senior Software Developer in Hartford, CT

Recommend  CEO Approval  Business Outlook

#### Pros

Not difficult to get a job, not difficult to keep it, not difficult to do it, honestly. Get some gross income based health insurance, get some training in the beginning and if you switch career paths within the company or expand. There can be a lot of downtime in the boring projects, so I guess that can be considered a plus with WFH these days. Paid experience is great for getting into the field, regardless.

#### Cons

Not super fulfilling work. I got a part doing Spring boot work that's pretty cool for a beginner like me, but super low level honestly. A lot of newbs get testing work or log maintenance in Splunk. Managers can be bad, I've heard, and raises are small and annual and not guaranteed. My manager is nice, but not really in the picture as far as taking a look into what we're really doing, individually.

4.0 ★★★★★ ✓

Current Employee, more than 1 year

### 1st Year Employment Review

Jan 12, 2021 - Senior Associate in Hartford, CT

✓ Recommend ✓ CEO Approval — Business Outlook

#### Pros

Good comradery between employees.  
Nice focus on training and roll preparation.  
They will provide you with the tools to learn new skills.

#### Cons

There's a disconnected hierarchy between associates and managers.  
It's hard to get in contact with HR or a manager after being put on a project.  
Not much room for professional or career growth.  
The compensation doesn't match the roll you take on.  
(whether you are on bench or on a project, you make the same amount)

#### Advice to Management

Create more opportunities to grow in our career. There's a reason why so many people find other jobs after 2 or 3 years. Enable more upward mobility. Incentivize people to work hard or reward those who do.

4.0 ★★★★★

Current Employee

## Good Company

Aug 8, 2021 - Senior Data Engineer in Hartford, CT

Recommend  CEO Approval  Business Outlook

### Pros

Good Company, good team, good teamwork, good manager, good infrastructure, good client base, good projects, good team building exercises. and lunches

### Cons

Bad salary structure, bad project Managers, Micro Management, work hours being tracked, you cant go out of infosys campus without spending 9 hours in office.

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